

Reading Your RIALTO WATER SERVICES Bill....

A Check the Bill Message area for important messages from Rialto Water services. The City will use this area to share updates each billing cycle.

B Key account information including Account Number, Amount Due, Service Address, and Due Date are displayed in the Account Summary section.

C This area provides information on your usage. You'll find meter readings and a consumption graph to help you analyze your usage habits. The graph is helpful for conservation purposes and in alerting you to possible excessive usage.

D Under Account Detail, individual charge amounts are displayed, and each charge section is sub-totaled.

E This is the TOTAL AMOUNT DUE, including any past due charges carried over from the last billing cycle. This appears both in the account detail section and on the stub.

F Detach this paystub and return with your payment. On this paystub, you will find your service address, account number, due date, and the total amount due. The address on the front of this paystub must be visible through the window on the return envelope when the payment is mailed.

G Be sure to check the back of the bill for additional important information.

Page: 1 / 1

FAILURE TO RECEIVE BILL DOES NOT WAIVE PAST DUE PENALTY
PAY BY CREDIT OR DEBIT CARD - GO TO <http://www.rialtoca.gov>

BILL MESSAGE		ACCOUNT SUMMARY															
<p>A</p> <p>Rialto Water Services will use this space to communicate important messages and share information with our customers.</p>		<p>B</p> <p>Account Number: 123-4567-89 Service Address: 1234 MAIN Billing Period: 10/09/2013 - 11/13/2013 Previous Balance: 135.96 Payment(s): 11/11/2013 -98.78 Perchlorate Refund: -37.18 Adjustments: 0.00 Penalties Applied: 0.00 Past Due/Balance Forward: 0.00 Current Charges: (see below) 60.67 TOTAL AMOUNT DUE: 60.67 Payment Due Date: 12/16/2013</p>															
USAGE HISTORY		ACCOUNT DETAIL															
METER #: 1234567	PREV.READ: 9001	<p>D</p> <p>Water Service</p> <p>Water Base Rate 16.26 Water Usage Rate: 5 units @ \$0.58 2.90 5 units @ \$0.91 4.55</p> <p>Water Usage Sub-total 7.45 Total Water Service \$ 23.71</p> <p>Sewer Service</p> <p>Sewer/Wastewater 32.46 Total Sewer Service \$ 32.46</p> <p>Miscellaneous Charges</p> <p>Utility Tax 4.50 Total Miscellaneous Charges \$ 4.50</p>															
CONSUMPTION 10 Units / 35 Days	LAST YEAR: 30 Units																
<p>C</p> <p>COMPARE YOUR WATER CONSUMPTION 1 Unit = 748 Gallons</p> <p>2012 NOV DEC JAN FEB MAR APR MAY JUN JUL AUG SEP OCT NOV 2013</p>		<p>E</p> <p>Total Current Charges \$ 60.67 TOTAL AMOUNT DUE: \$ 60.67</p>															
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Cómo Leer Su Factura De

A Revise el Área de Mensajes en su factura, la que incluye avisos importantes de los servicios de Rialto Water. La ciudad utilizará esta área para proveer información actualizada en cada ciclo de facturación.

B Los datos esenciales de la cuenta, como el número de cuenta, la cantidad adeudada, la dirección del servicio, el período de facturación, y la fecha del vencimiento del pago, se encuentra en la sección resumen de la cuenta.

C Esta área contiene información sobre su consumo. Allí encontrará las lecturas del medidor y un gráfico de consumo para ayudarlo a analizar sus hábitos de consumo. El gráfico es útil para propósitos de conservación y para alertarlo sobre posibles usos excesivos.


D En Detalles de la Cuenta, se muestran los cargos individuales, y cada sección de cargos contiene un subtotal.

E Esta es la CANTIDAD TOTAL ADEUDADA, la que incluye cualquier cargo vencido proveniente del último período de facturación. Esta cantidad figura tanto en la sección Detalles de la Cuenta como en el talón de pago.

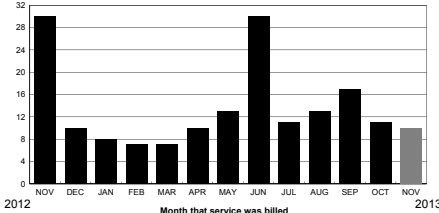




F Separe este talón e inclúyalo con su pago. En el talón encontrará su dirección de servicio, número de cuenta, fecha del vencimiento del pago, y la cantidad total adeudada. Cuando envíe el pago, la dirección en la parte anterior de este talón deberá verse a través de la ventana del sobre de envío.

G Asegúrese de revisar la parte posterior de la factura que tiene información adicional importante.

Page: 1 / 1



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